

Concord Center Dental

Financial Policy & Dental Insurance

We are committed to providing you with the best possible treatment. Our patients understand that in order to deliver optimum dentistry, we must maintain our office on sound principles. Therefore, we inform our patients of our financial policies at the very beginning of our relationship to avoid any misunderstandings.

Treatment plans are presented to all patients before any work begins. We consult with our patients so that there is full understanding of the procedures before treatment is rendered. The costs and the time required to perform the services is also discussed. You can then decide whether you wish to proceed, or not. If at any time it is necessary to change the treatment plan and additional charges or credits are applicable, this is explained to the patient and agreed to before the services are rendered. Payment for services are due at the time our services are rendered, unless prior arrangements are made.

Neither financial arrangements, nor treatment recommendations are made based on insurance reimbursement. Dental insurance is not medical insurance, and it typically has a limited impact toward coverage when comprehensive care is needed. Insurance coverage is a pact between the patient and their carrier, not between the insurance carrier and the dentist. This practice is happy to assist you with all the necessary dental codes and fees on your statements to make appropriate claims with your carrier as a courtesy to our patients. Please remember there are hundreds of insurance companies, and thousands of plans, we can not be expected to know them all, so it is best that you contact your insurance company whom you have the relationship with, to know your benefits entirely.

Our Beliefs

1. You should decide the quality of the dental treatment you prefer – not an insurance company.
2. The quality level of oral health care and the choice of dental materials used should be determined by you and your dentist, NOT a dental insurance company.

Payment options

For your convenience, we accept a variety of payment methods that include personal check, cash and all major credit cards. Full payment is expected at the time your services are performed.

Insurance

As a courtesy service to our patients with dental insurance, we will submit all necessary paperwork to your primary insurance carrier.

Your specific dental policy is an agreement between you and your insurance company. If you like our business staff will gladly try their best to verify your benefits.