

Emergency Contact Protocol:

Current active patients who experience an emergency outside of office hours may call [\(978\) 369-5700](tel:9783695700) and follow the instructions to reach the on-call dentist.

If you are a new patient who has not yet been seen at the practice, and you are experiencing a dental emergency during office hours, please contact us at [\(978\) 369-5700](tel:9783695700) to arrange an appointment.

Please note:

Concord Center Dental is unable to treat new patients on an emergency basis after hours.

Fees:

Please be advised that all fees associated with after hours emergency dental visits must be payable at that visit.

What to bring with you for your first visit:

- Please bring completed patient forms to your appointment.
- Your dental insurance card so that we may make a copy for our records.
- We require payment at the time of service. We accept cash, check and credit card. Please bring your payment with you to your appointment. If you have questions regarding insurance coverage, please call our office prior.
- Previous dental records/X-rays, these may be emailed securely to admin@concordcenterdental.com.
- List of all medications you are taking including name, strength and how many times a day it is taken